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**Customer Quality Engineering Division** 

TO: TMS-PQSS Mr. G. Morino / Mr. K. Forsht / Mr. D. Guzman / Mr. D. Sakakibara

Date: February 14, 2008 From: TMC-COE-OL

**CC**:

Reviewed by: J. Ogata

Written by: S. Ogata

## **Sub. NHTSA Information Request for DP**

## concerning 04-08MY Tacoma sudden and uncontrolled acceleration

As you may know, we received the official IR letter (Defect Petition) from NHTSA concerning the sudden and uncontrolled acceleration on 2004-2008MY Tacoma.

In the IR letter, NHTSA has requested the number of consumer complaints received by Toyota, which related to, or may relate to the alleged defect on the subject vehicles, and detailed information for each complaint. Also it has requested the total count for the Goodwill claim and extended warranty claim that relate to, or may relate to the alleged defect, and detailed information for each claim.

Therefore, in order to create our responses to these inquiries, we would like you to provide us with the following information **by February 27, 2008.** 

Note: NHTSA mentioned that subject vehicles are 2004-2008MY Tacoma in the IR. However, 2004MY Tacoma is previous model. Therefore, we are negotiating to exclude 2004MY on the subject vehicles (maybe NHTSA will exclude 2004MY). At this time, we would like you to request 2005-2008MY Tacoma's information.

#### <CAN2000 Customer Complaint Data>

Please run the component search with the following search condition.

Make/Model/MY	2005-2008MY Toyota Tacoma
Coding Type	Complaint
Component	See page 2
Period for search	September 1, 2004 through current

#### <Warranty Data – Goodwill & Extended Warranty>

Search Conditions:

Make/Model/Model Year	2005-2008MY Toyota Tacoma
Part Number/Name	See page 2
Period for search	September 1, 2004 through current
Necessary Information	See page 2

### <a href="#"><Additional Information-Goodwill & Extended Warranty></a>

By extended warranty coverage option, model, and model year, <u>the number of subject vehicles</u> (2005-2008MY Tacoma) that are covered under each such extended warranty.

If you have any questions/concerns, let me know.

Best Regards,

Shinichiro Ogata

### < CAN2000 Customer Complaint Data>

Component code

All component codes related to the following.

"Auto Transmission", "Manual Transmission", "Compressor-HVAC", "Cruise Control System", "ECU/ECM-Engine/Transmission", "Engine-Powertrain", "Gas Pedal/Linkage-Engine", "HVAC System" "Throttle Body-Engine".

### < Goodwill & Extended Warranty>

#### Part Number and Name

Part #	Part Name
88650-****	AMPLIFIER ASSY, AIRCONDITIONER
78120-****	ROD ASSY, ACCELERATOR PEDAL
84633-****	WIRE, CRUISE CONTROL SWITCH
84632-****	SWITCH, CRUISE CONTROL MAIN
22030-****	BODY ASSY, THROTTLE W/MOTOR
89661-****	COMPUTER, ENGINE CONTROL

# Necessary Information (at least)

No.	Item
1	ID No.
2	VIN
3	Repair Date
4	Mileage at time of repair
5	Repair Dealer Code
6	Operation Code
7	Problem Code
8	Replacement Part #
9	Replacement Part Name

10	CCR	